

*infinite*



Discover a world of *infinite*  
communication possibilities



## infinite

## Put *infinite* Communications Possibilities at Your Fingertips

With the technology available today, the list of business communications applications seems endless. Call centers, computer telephony integration, e-mail, the Internet, ISDN, networking, voice mail and wireless may all be part of your communications system. You need a system you can build a solid foundation on – one that is prepared to handle the communications possibilities of the future. The *infinite* digital platform removes the complexity and takes you where you want to go.

The *infinite* family of products provides affordable, easy-to-use systems that start as small as 3 lines and 8 telephones and expand to 600 universal ports. Best of all, if you outgrow our entry-level Mach I system and need to upgrade to the XTS, your investment is protected, as all DVX<sup>Plus</sup> telephones are compatible with the entire *infinite* system family. If you start with the XTS, you'll have room to grow from 12 all the way up to 492 stations.

### Digital System Choices:

#### Mach I

Compact, feature-rich and affordable, with a flat-pack design – the perfect starting point for the organization needing from 3 lines and 8 digital stations up to 12 lines and 32 stations.



#### XTS

Soon  
Expandable  
to 600 Ports!



"XTS" stands for eX-pandable Telephone System. Our award-winning system is stackable, scalable and can accommodate businesses requiring anywhere from 12 to 492 stations, of which 400 can be digital.

The XTS can be configured from one to six cabinets, so you can start small, and then add cabinets as your business grows.\*

#### Maximum Capacities

- One Cabinet: 48 CO lines and 96 Stations up to 136 ports
- Two Cabinets: 144 lines and 192 Stations up to 280 ports
- Three Cabinets: 144 lines and 252 Stations up to 376 ports
- Four to Six Cabinets: 216 lines and 492 stations up to 600 ports. Cabinet count depends on configuration.



\* Larger master processor (MPB2) required for growth beyond one cabinet. Expanded master processor (MPBE) required for growth beyond three cabinets.

### Improve Employee Productivity and Customer Service

- Directory dial, speed dial and last number redial make placing calls fast and easy.
- Programmable buttons allow one-touch access to frequently used features.
- Display phones have interactive soft keys for quick access to common features.
- Caller ID capability indicates who is calling before you pick up the phone.
- Optional ACD software provides enhanced call management services. Up to 16 agent groups are supported along with alternate overflow assignments and supervisor positions.
- Reduce long-distance costs with Least Cost Routing, Call Costing, Programmable Toll Restriction and optional Voice-over-IP.
- Voice mail is supported through seamless integration with *infinite* Digital TalkPath or PathFinder, our Windows<sup>®</sup>-based voice processing platform.

# Phone Systems



## Five Speakerphones to Meet a Variety of Needs

- 1 **NEW! 8-Button Enhanced** – With 6 fixed and 8 flexible feature buttons plus a fully integrated speakerphone, this phone covers the basics.
- 2 **NEW! 8-Button Executive** – Enjoy the benefits of an LCD display and three interactive softkeys in addition to the features of the 8-Button Enhanced Speakerphone. Includes a standard 2.5mm headset jack.
- 3 **NEW! 30-Button Executive** – Ideal for the widest variety of applications, this phone offers 12 fixed and 30 flexible feature buttons plus 3 interactive soft keys. Includes a standard 2.5mm headset jack.
- 4 **NEW! 30-Button Full Duplex** – With all the features of our 30-button Executive Speakerphone and the addition of full duplex audio capability, this phone is great for the hands-free executive or the conference room. Includes a standard 2.5mm headset jack.
- 5 **Elite Large Screen Display** – This telephone is our top-of-the-line business communications solution. This advanced and easy-to-use telephone is equipped with 12 fixed buttons and 30 flexible feature buttons. Additionally, the oversized 7x16 LCD display provides easy access to the interactive feature menu, which offers one-touch access to several commonly used features. These include Do Not Disturb, Last Number Redial, Voice Mail, Speed Dial, Directory and more.

## All Five Speakerphones Are CTI-Enabled

Increase your productivity with Computer Telephony Integration (CTI) now or in the future with *DiscoveryDesktop*, *DiscoveryPC Phone* or *DiscoveryLink*.

## Additional Features available with the XTS system

- Incoming callers can dial extensions directly with optional DID (Direct Inward Dialing), DNIS (Direct Number Identification Service) and ANI (Automatic Number Identification).
- High-speed digital T1 and PRI (ISDN) trunking capability.
- Optional networking capability can connect branch offices for four-digit dialing between users, easy transfers and centralized services.

*The 2.4 GHz Wanderer – With many of the benefits of an infinite phone, The Wanderer adds mobility from 100 to over 250 feet with the accessibility of your desktop phone number and extension. The Wanderer range may vary based on environment.*



*DSS Console – Add a DSS console and gain an additional 48 flexible buttons to support an attendant or answering position.*




### User Productivity

ACD Agent/Primary/Secondary Group Log-in\*  
 Answering Machine Emulation  
 Call Announce Intercom  
 Call Back/Busy Station Queuing  
 Call Coverage  
 Call Forward Display Camp-On and Call Transfer  
 Call Forward – All Calls, When Busy & No Answer  
 Call Pick Up – Group and Directed  
 Centrex Feature Support  
 Conferencing, Multi-Line and Add-On Dial By Name  
 Directory Dialing – 200 Entries  
 Distinctive Ringing On CO Lines  
 Do Not Disturb Mode  
 External Paging Interface †  
 Flexible Button Programming  
 Follow Me Forward  
 Head Set Compatible  
 Head Set Mode-User Programmable  
 Hunt Group Ring All  
 Incoming CO Call Transfer  
 Interactive LCD Display (On select models)  
 Intercom Button  
 Intercom Mode Selector  
 Internal Paging – 8 Zones  
 Meet Me Page With Answer  
 Message Waiting  
 Multiple Mailbox Buttons  
 Name and Number Display At Idle  
 Off Hook Voice Over  
 Off Net Call Forwarding  
 One Touch Record  
 Preset And Custom Text Messages  
 Program Name In Display  
 Programmable Speed Dial  
 Repeat Redial  
 Scrollable Canned Messages  
 Supervisor Monitoring  
 Station Speed Dial – 20 Numbers  
 Zap Tone

### System Administration

CO Distinctive Ringing  
 Internal & External Preset Station Call Forwarding  
 System Programming from any LCD Station  
 Station Speed Dial – 20 Numbers  
 System Speed Dial – up to 999\*\*  
 True Tone Dialing  
 Universal Night Answer  
 Unsupervised Conferencing  
 User Programmable Name In Display  
 User Selectable Distinctive Ringing  
 Voice Mail Message Count

### Communications Cost Control

Automatic Call Distribution (ACD)\*  
 ACD Calls-In-Queue Display\*  
 ACD Overflow Station Forward\*  
 ACD RAN Enhancements\*†  
 ACD Wrap-Up Timer Per Group\*  
 Call Costing  
 Caller ID Integration†  
 Direct Inward Dial ‡  
 Dialed Number Identification Service (DNIS)‡  
 8 Party Conferencing  
 Enhanced Night Mode Operation  
 Forced Or Non-Forced Account Codes  
 ISDN Trunking †‡  
 Least Cost Routing/Automatic Route Selection  
 Least Cost Route Queuing  
 Modular Hardware For Economical System Expansion  
 Night Mode Operation  
 RAN Announcements via Digital Voice Mail †  
 Separate Day and Night Class Of Service  
 SMDR Output For Call Accounting  
 T-1 Trunking ‡  
 Toll Restriction By Station and CO Line  
 Verified Account Codes  
 VoIP †

### Customized Call Processing

Additional Ring Mode  
 Agent Wrap-Up Timer  
 Automatic Night Mode Activation  
 Call Duration In Queue Display  
 CO Line Name In Display  
 DID Output On ICLID Port ‡  
 Executive/Secretary Transfer  
 Number Of Calls In Queue  
 Off Hook Voice Over Announcement  
 Preset Call Forwarding/Overflow Ringing  
 Privacy, Programmable By Station and CO Line  
 Recorded Announcement Interface  
 Secondary Music Source  
 Up to 8 Music Inputs  
 Station or Pilot Hunt Groups  
 Uniform Call Distribution  
 Universal Day Answer  
 Voice Mail and Auto Attendant Integration

### Attendant Control

911 Attendant Alert  
 Alternate Attendant Position  
 Attendant Disable Outgoing Calls  
 Attendant Display / ACD Transfer Display  
 Attendant Override/Barge-In  
 Multiple Attendant Operation— Up To 3 Positions  
 Night Service Control/Automatic Night Mode Override  
 One Touch Call Transfer And Busy Station Indication  
 Recall For Transfer Calls and Calls On Hold

\* Optional ACD software required

\*\* Mach I requires additional hardware

† Additional hardware required

‡ Not Available on Mach I



www.vodavi.com

Proud to be tracked by NASDAQ: VTEK

Features and specifications are subject to change without notice. ©2002 Vodavi Communications Systems, Inc. infinite, infinite DVX<sup>Plus</sup>, TalkPath and Vodavi are trademarks of Vodavi Communications Systems, Inc.

